

# Reducing Diagnostic Error



By Use of Pretest Probabilities

David B. Pitts MD FACP

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Medicine is a science of uncertainty and an art of probability.

— William Osler

AS QUOTES

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## Diagnostic Error in Medicine Definition:

- ▶ *Missed, wrong, or delayed*, as detected by some subsequent definitive test or finding. <sup>1</sup>
- ▶ Any *mistake or failure in the diagnostic process* leading to a misdiagnosis, a missed diagnosis, or a delayed diagnosis. <sup>2</sup>
- ▶ *Missed opportunities* in diagnosis. <sup>3</sup>

<sup>1</sup>Graber, M. (2005). Diagnostic errors in medicine: a case of neglect. *Joint Commission Journal on Quality and Patient Safety / Joint Commission Resources*, 31(2), 106-13

<sup>2</sup>Schiff, G.D., et al. (2009). Diagnostic error in medicine: analysis of 583 physician-reported errors. *Archives of Internal Medicine*, 169(20), 1881-7.

<sup>3</sup>Singh, H. (2014). Editorial: Helping health care organizations to define diagnostic errors as missed opportunities in diagnosis. *Joint Commission Journal on Quality and Patient Safety / Joint Commission Resources*, 40(3), 99-101.

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## Incidence of Diagnostic Error

- ▶ Body of literature points to an incidence of 10-15% of diagnostic encounters <sup>1</sup>.
- ▶ Rates may be higher since harm does not invariably occur.
- ▶ 40,500 adult patients die annually with ICU misdiagnosis <sup>2</sup>.
- ▶ 5% of US adults experience diagnostic error annually in outpatient settings <sup>3</sup>.

<sup>1</sup>Berner, E.S., & Graber, M.L. (2008). Overconfidence as a cause of diagnostic error in medicine. *American Journal of Medicine*, 121(5), S2-S23.

<sup>2</sup>Winters, B. et al. (2012). Diagnostic errors in the intensive care unit: a systematic review of autopsy studies. *BMJ Quality & Safety*, 21(11), 894-902.

<sup>3</sup>Singh, H., Meyer, A.N.D., & Thomas, E.J. (2014). The frequency of diagnostic errors in outpatient care: estimations from three large observational studies involving US adult populations. *BMJ Quality & Safety*, 1-5.

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**Table 1. Most Frequently Missed Diagnoses Among 583 Physician-Reported Cases of Diagnostic Error**

Diagnosis	No. (%)
Pulmonary embolism	26 (4.5)
Drug reaction or overdose	25 (4.3)
Lung cancer	23 (3.9)
Colorectal cancer	18 (3.1)
Acute coronary syndrome	18 (3.1)
Brain cancer	18 (3.1)
Stroke, including hemorrhage	15 (2.6)
Congenitive heart failure	13 (2.2)
Fracture, various types	13 (2.2)
Alcohol, various locations	11 (1.9)
Fractures, skull and type	10 (1.7)
Aortic aneurysm/dissection	9 (1.5)
Appendicitis	9 (1.5)
Depression	9 (1.5)
Diabetes mellitus	8 (1.4)
Tuberculosis	8 (1.4)
Anemia	8 (1.4)
Bacteremia	8 (1.4)
Melanoma cancer	8 (1.4)
Spinal cord compression	8 (1.4)

Schiff GD, et al. Diagnostic error in medicine. *Arch Intern Med* 2009;169:1881-7

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## Information Overload



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## T. S. Eliot (1888-1965): The Rock 1934

Where is the Life we  
have lost in living?

Where is the Wisdom  
we have lost in  
knowledge?

Where is the knowledge we have lost in  
information?



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## Bad Test Habits



Fear  Guilt

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## Conflicted



- ▶ We are supposed to be efficient yet thorough
- ▶ Throughput now has priority over thoroughness
- ▶ Easier to order lots of tests than spend time with patient
- ▶ No time to effectively deal with the uncertainties in medicine

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## Indications for Head CT

- ▶ Abnormal neurologic exam.
- ▶ Normal neurologic exam.

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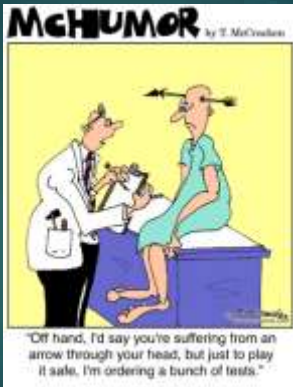
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Before ordering a test ask:

What will you do if the test is positive?

What will you do if the test is negative?

If the answers are the same, then *don't do the test.*

Poster in an Emergency Department

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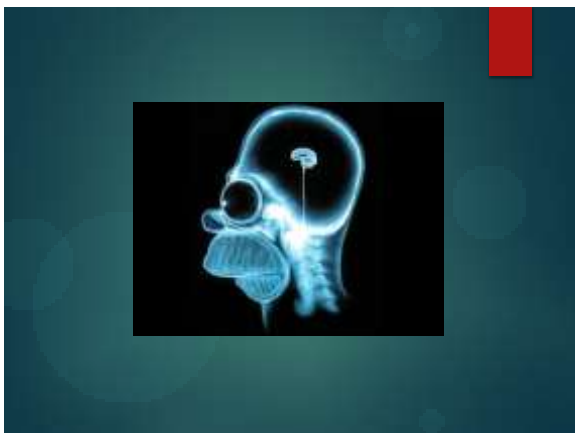
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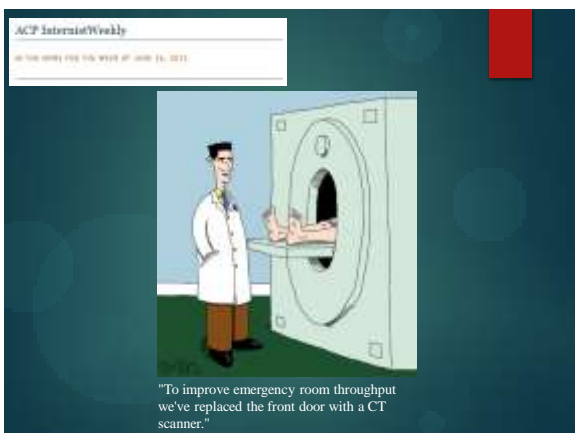
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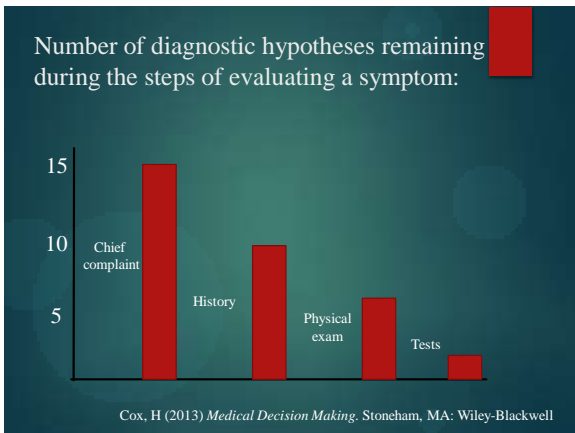
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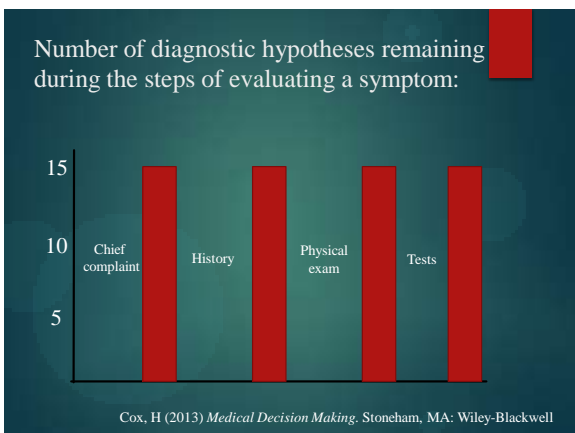
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**APM Perspectives**

The Association of Professors of Medicine (APM) is the national organization of departments of internal medicine at the 37 medical schools and numerous affiliated teaching hospitals as represented by alumni and affiliated faculty. As the official sponsor of *The American Journal of Medicine*, the association invites authors to publish commentaries on issues concerning academic internal medicine.

For the latest information about departments of internal medicine, please visit APM's website at [www.apm.org/AM](http://www.apm.org/AM).

**The Lost Art of Clinical Skills**

Christopher A. Feilbach, MD, MS  
 Department of Internal Medicine, University of Kentucky, Lexington

The American Journal of Medicine, Vol. 120, No. 4, April 2007

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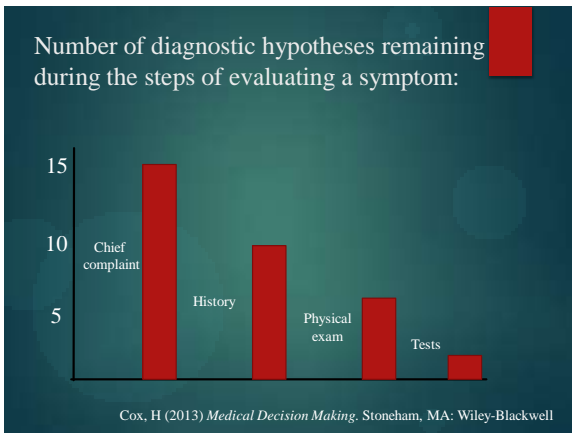
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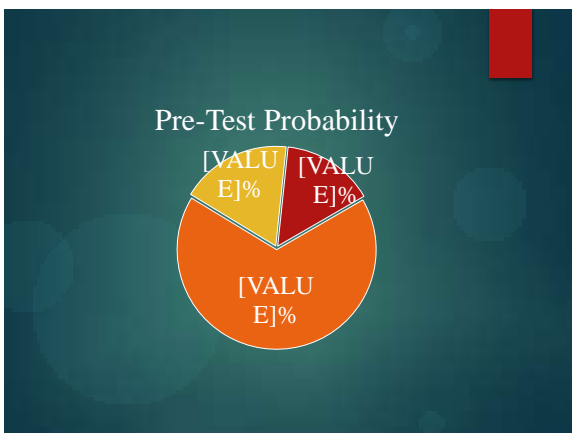
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## Pretest Probability



- ▶ First impressions
- ▶ Should be starting point for all subsequent clinical decisions.
- ▶ Should be in mind before physical exam or testing.
- ▶ Based on knowledge of disease probability.

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## Pre-test probability should

- ▶ A. Not be based on physician's clinical judgment.
- ▶ B. Be the basis for making clinical decisions.
- ▶ C. Combine both science and the art of medicine.
- ▶ D. Not influence laboratory testing and diagnostic imaging.
- ▶ E. Both B. and C.
- ▶ F. All the above.

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## From Where Diagnostic Probabilities?

- Personal experience
  - Judgement
- Published experience
  - Similar patients
  - Prevalence of disease
- Attributes of the patient
  - Adjust probability according to risk factors
- Risk stratification tools and clinical prediction rules



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Clinical Prediction Rules

Wells' Score    Curb-65    Apache    CHADS-VASC

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Pretest Probability:

**Patient factors**

- ▶ Is contextual and situational
- ▶ Varies by setting and location

Acute illness

Acute on chronic illness

Frequent flyer with well established medical records

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Pretest Probability:

**Physician factors**

- ▶ Clinician's experience.
- ▶ Knowledge structure.
- ▶ Data collection.
- ▶ Gestalt.
- ▶ Capability as a diagnostician.
- ▶ Skill in clinical judgements.
- ▶ Flexibility in thinking.

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## Heuristics

- ▶ Mental shortcut to an answer.
- ▶ A rule of thumb that generally, but not always, can be used to make a judgment to solve a problem.
- ▶ Not a guarantee of accuracy.
- ▶ Fast, but prone to errors.




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## Heuristics: Mental Shortcuts to Answers

- ▶ *Availability Heuristic (bias)*
  - ▶ Dx based upon what is most easily available in the physician's mind.
- ▶ *Anchoring Heuristic*
- ▶ *Representativeness Heuristic*
  - ▶ Application of pattern recognition.

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## Other Cognitive Bias

Momentum bias

Premature closure

Confirmation bias

Momentum bias

Overconfidence

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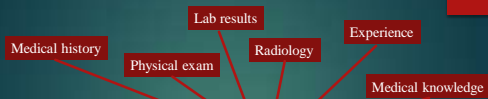
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Doubtful

Possible

Very likely

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## When to Estimate Probability



Course of action must be chosen

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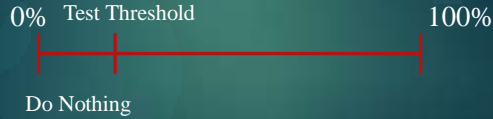
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# When to Estimate Probability




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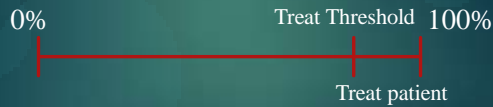
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# When to Estimate Probability




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**SPECIAL ARTICLE**  
**THE THRESHOLD APPROACH TO CLINICAL DECISION MAKING**  
 EUGENE S. PULASKI, M.D., and JAMES F. KAMMIS, M.D.

**Abstract:** The physician's estimate of test probability that a patient has a particular disease is a primary factor in the decision faced by the physician to either diagnose, observe more data by testing, or treat without testing. The purpose of this review is to describe the threshold approach to the physician's decision-making process. The concepts of medical analysis can be derived from a review of the threshold approach to decision making in the clinical setting. The concepts of "test threshold" and "treat threshold" are defined. Factors can be assigned to these thresholds that take into account the relative and absolute risks of the diagnostic test and the benefits and risks of a specific treatment. Treatment should be initiated if the probability of disease is greater than the testing threshold, and treatment should be given without further testing if the probability of disease is greater than the test-treatment threshold. The test should be performed until treatment decisions are based on the test results. The medical approach to decision making is a process of decision making and testing that involves a certain, quantitative approach to the use of diagnostic tests. (J Gen Intern Med. 1995; 10:113-117.)

**WHEN** two different approaches to managing a patient appear to lead to the same result, the decision faced by the physician is often described as a "coin-toss." This concept of indifference between passages is familiar to all experienced clinicians. The physician's estimate of test probability that a patient has a particular disease is a primary factor in the decision faced by the physician to either diagnose, observe more data by testing, or treat without testing. The purpose of this review is to describe the threshold approach to the physician's decision-making process. The concepts of medical analysis can be derived from a review of the threshold approach to decision making in the clinical setting. The concepts of "test threshold" and "treat threshold" are defined. Factors can be assigned to these thresholds that take into account the relative and absolute risks of the diagnostic test and the benefits and risks of a specific treatment. Treatment should be initiated if the probability of disease is greater than the testing threshold, and treatment should be given without further testing if the probability of disease is greater than the test-treatment threshold. The test should be performed until treatment decisions are based on the test results. The medical approach to decision making is a process of decision making and testing that involves a certain, quantitative approach to the use of diagnostic tests. (J Gen Intern Med. 1995; 10:113-117.)

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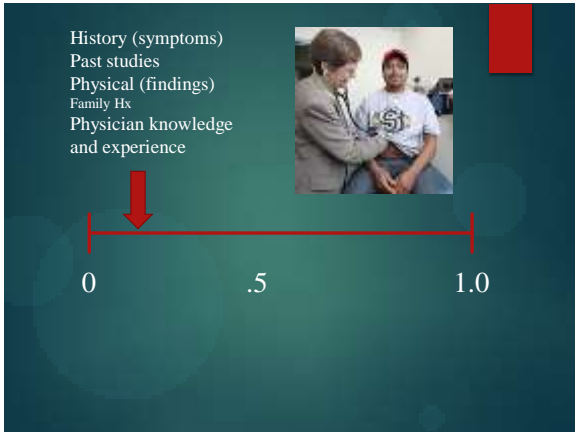
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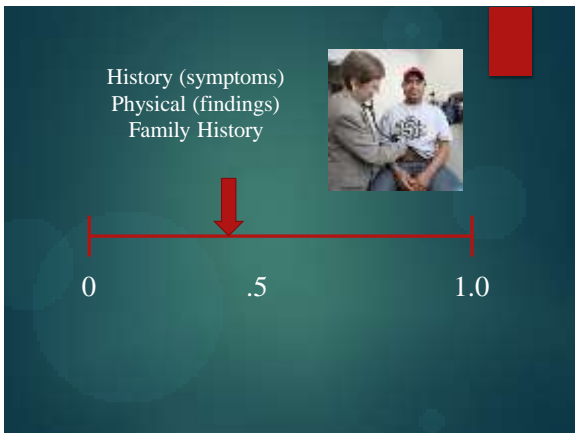
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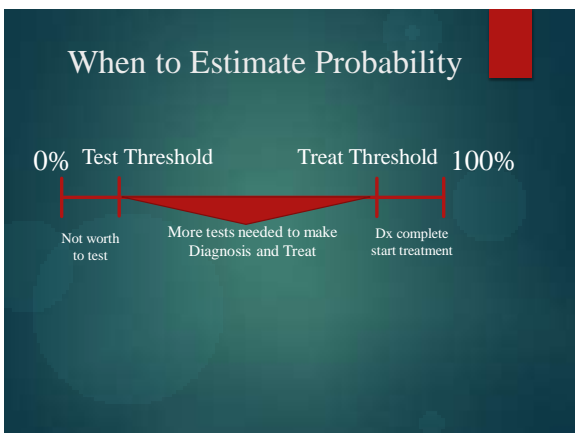
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## Application of Pretest Probability

- ▶ Interpreting the results of a diagnostic test
- ▶ Selecting one or more diagnostic tests
- ▶ Choosing whether to start therapy:
  - \* a) without further testing (treatment threshold);
  - \* b) while awaiting further testing;
- ▶ Deciding whether it's worth testing at all (test threshold)

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“The interpretation of new information depends on what you believed beforehand.”



Harold Sox M.D.

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## Bayes' Theorem



1702-1761

Post test probability of having a disease is determined by

- 1) the disease probability before the test and
- 2) the probability that the test will provide a true result.

Mathematical way to calculate the post test probability of disease from three parameters:

- 1) Pretest probability
- 2) Sensitivity (SNOUT)
- 3) Specificity (SPIN)

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## Bayes' Theorem

Basically a mathematical recognition of *context* as an important factor in decision making

Post test probability of having a disease is determined by

- 1) the *disease probability before the test* and
- 2) the *probability that the test will provide a true result.*

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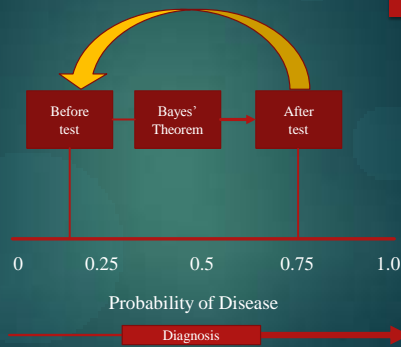
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## Bayes' Theorem




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## Diagnostic Testing: Measures of Accuracy

- ▶ Purpose of testing:
  - ▶ Reduce uncertainty.
  - ▶ Aid in making management decisions.
- ▶ Any technology that changes a physician's understanding of a patient's problem qualifies as a diagnostic test.

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# Diagnostic Accuracy

“Clinicians’ judgment and experience are important “tests” in diagnostic evaluations that should not be ignored when evaluating other candidate tests.”



J.M. Mrus: Clinical Infectious Disease 2004;38:1391-3

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# How helpful is the test?



Likelihood ratios are used for assessing the value of performing a diagnostic test.

- ▶ LRs are basically a ratio of the probability that a test result is correct to the probability that the test result is incorrect.
- ▶ Express how many times more (or less) likely a test result is likely in a patient with vs without the condition.

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# How likely is the disease present?

$$(LR +) = \frac{\text{Sensitivity}}{(1 - \text{Specificity})}$$

$$(LR -) = \frac{(1 - \text{Sensitivity})}{\text{Specificity}}$$

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## Using Likelihood Ratios

- ▶ LHRs are based on a ratio of sensitivity and specificity.
- ▶ Do not vary in different settings or populations.
- ▶ Independent of disease prevalence.
- ▶ Sensitivity and specificity are inherent properties of the test.
- ▶ Can be used directly at the individual patient level.
- ▶ Allows clinician to quantitate the probability of disease for an individual patient.

Aust Prescr 2003;26:111-3

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## Approximate change in disease probability

10	+ 45%
8	+ 40%
6	+ 35%
5	+ 30%
4	+ 25%
3	+ 20%
2	+ 15%
1	No change
0.5	-15%
0.4	-20%
0.3	-25%
0.2	-30%
0.1	-45%

McGee SJ. Gen Internal Med 2002; 17: 646-649

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## Bayes: $Pre \times LR = Post$

Test too weak	Test Strong Enough	Test too weak	Test Strong Enough
Positive Test Result	+	Negative Test Result	-
$LR +$		$LR -$	
<ul style="list-style-type: none"> <li>• Length of "up arrow"</li> <li>• Odds multiplier</li> <li>• Always greater than or equal to 1</li> </ul>		<ul style="list-style-type: none"> <li>• Length of "down arrow"</li> <li>• Odds multiplier</li> <li>• Always less than or equal to 1</li> </ul>	

These two numbers, called Likelihood Ratios (LR), completely characterize the test.

Undergraduate Mathematics and Its Applications 32 (4) 2011 279-298

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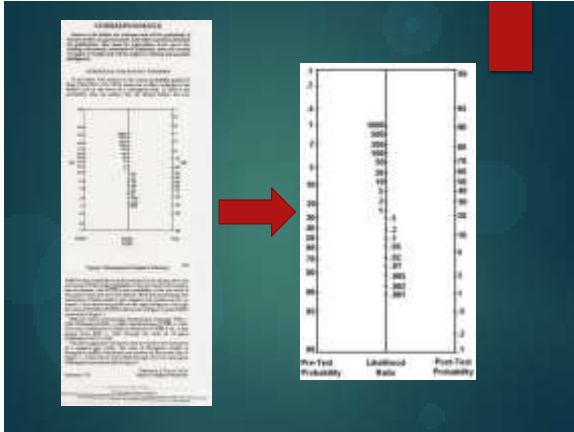
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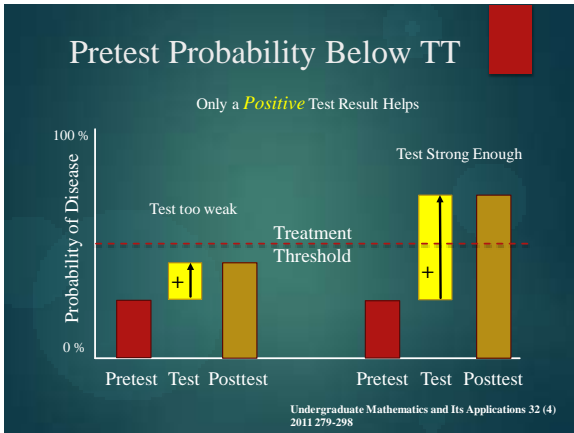
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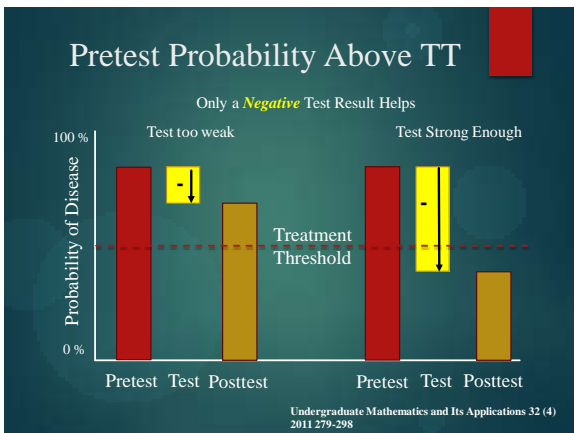
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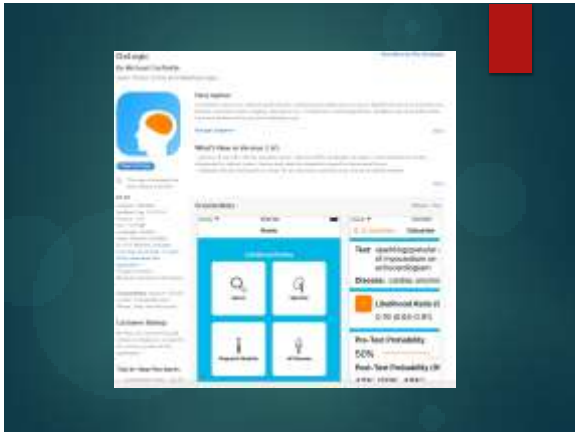
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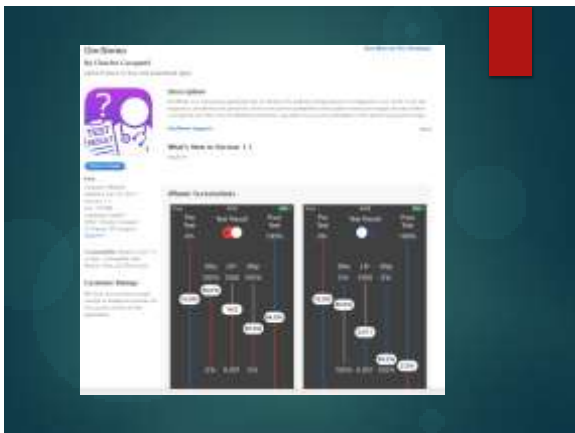
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## The Role of Education in Diagnostic Error

- ▶ Cognitive error plays a role in the majority of diagnostic errors, yet
  - ▶ Few medical schools or residencies have explicit curricula in clinical reasoning
  - ▶ Few faculty are equipped to teach about cognitive psychology, informatics and clinical reasoning
  - ▶ Few physicians receive feedback on their diagnostic performance.
- ▶ In addition to clinical reasoning, reduction in skill development is reported
  - ▶ History and physical
  - ▶ Test ordering – radiology, laboratory
  - ▶ Test result interpretation.

Feddock, C. A. (2007). The lost art of clinical skills. *AJM*, 120(4), 374-8

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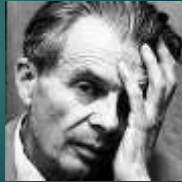
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“Medical science has made such tremendous progress that there is hardly a healthy human left.”

Aldous Huxley (1894-1963)




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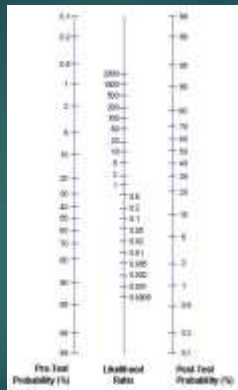
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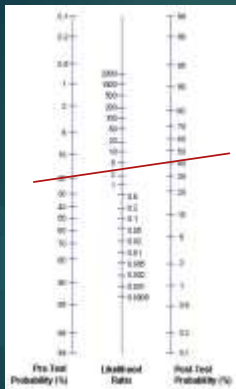
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$$LR (+) = \frac{\text{Sensitivity}}{1 - \text{Specificity}}$$

$$LR (-) = \frac{1 - \text{Sensitivity}}{\text{Specificity}}$$

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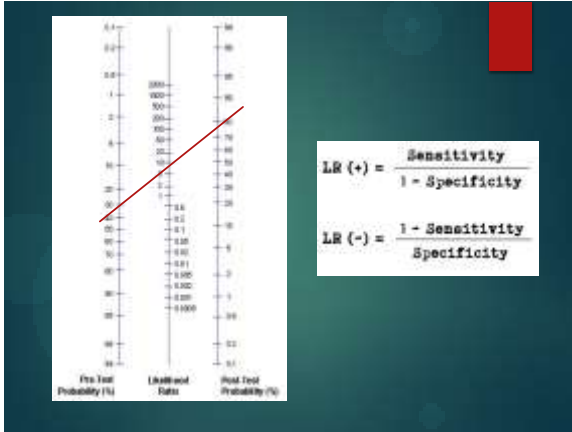
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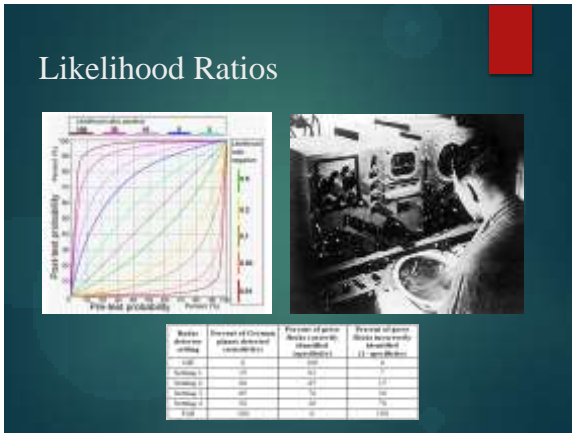
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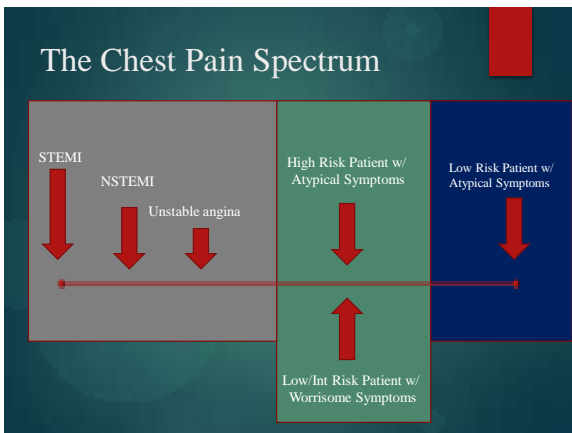
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Pretest probability of coronary heart disease (CHD) in patients with chest pain according to age, gender, and symptoms

Age	Nonsymptomatic		Atypical angina		Typical angina	
	Men	Women	Men	Women	Men	Women
30 to 39	4	2	34	12	76	26
40 to 49	13	3	51	23	87	55
50 to 59	28	7	65	31	93	73
60 to 69	27	14	72	51	94	86

The probability values are expressed as the percent of patients with significant coronary artery disease on angiography. (modified data from Casperson GA, Hirschler JS. *N Engl J Med* 1979; 300:1350; and from Weiner DJ, Ryan TJ, McCabe DJ, et al. *N Engl J Med* 1979; 301:720).

UpToDate

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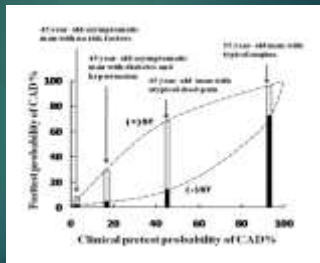
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### Bayes' Theorem to Calculate the Probability of Coronary Artery Disease




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### More Origins and Definitions

- ▶ Law of conditional probability or *Bayes' Theorem*
  - ▶ Original essay published 1763
  - ▶ Formal diagnostic application by Ledley & Lusted 1959
- ▶ *Sensitivity* and *specificity* first used in describing diagnostic accuracy by Jacob Yerushalmly (1947 biostatistics, Berkley).
- ▶ *Likelihood ratios*:
  - ▶ Decision rules 1954
  - ▶ Medical applications 1975-1980

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