



INSTITUTE FOR PATIENT- AND  
FAMILY-CENTERED CARE



MHCC | MARYLAND  
HEALTH CARE  
COMMISSION

## Are You an Ambulatory Practice in Maryland Interested in Patient Family Engagement?

The Maryland Health Care Commission (MHCC) has engaged the Institute for Patient- and Family-Centered Care (IPFCC) to create a comprehensive Patient Family Advisory Council (PFAC) Guidance Document tailored for Maryland Ambulatory Practices. This document will detail how patients and families' points of view, perspectives, and experiences can be integrated into care delivery. It will describe specific practice strategies that effectively engage patients and caregivers to guide improvement in the care system.

### Your ideas and feedback are critically important!

Working with patients and families as partners in health care transformation is valued in national initiatives (e.g. CPC+, TCPI) and new payment models. IPFCC is seeking feedback to inform the development of tools that will be used by Maryland practices implementing PFACs. We are seeking input from a wide range of practices to ensure the PFAC Guidance Document is able to meet the needs of all types of practices. We are seeking both practices with and without PFACs to participate.

### We will make good use of your limited time!

There are two options for participation:

- Review a draft document and participate in a **virtual focus group with your peers** to ensure the document will be useful in any practice setting.
- **Field-test the tools in your practice** to suggest additional improvements to help practices successfully integrate PFACs

We will provide each practice site with an **honorarium** for their participation.

## Make a Positive Difference in Maryland's Health Care Community!

If you are interested in participating, please complete a 10-minute survey. For more information, contact Mary Minniti at [mminniti@ipfcc.org](mailto:mminniti@ipfcc.org) [SURVEY LINK](#)

**Thank you!**