

**INSURANCE AND SAFETY FIRE
COMMISSIONER
- State of Georgia - NEWS RELEASE**

John F. King

Commissioner of Insurance
Safety Fire Commissioner
Industrial Loan Commissioner

For Immediate Release
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**COMMISSIONER KING:
UTILIZE TELEMEDICINE OVER IN-
PERSON DOCTOR VISITS**

ATLANTA – On Wednesday, Georgia Insurance and Safety Fire Commissioner John F. King urged Georgians who believe they may have been exposed to COVID-19 and/or are showing related symptoms to take advantage of the telemedicine options available to them from their health insurers instead of showing up in-person to emergency rooms or their doctor’s office. “In order to help slow the spread of this virus and to better protect our health care professionals, I’m calling on any Georgians concerned they may have potentially contracted COVID-19 to first utilize their health insurers’ telemedicine platforms before showing up in-person to a medical facility,” said Commissioner King. “This will allow doctors to more easily screen patients and either prescribe treatment for non-serious issues or schedule an additional in-person appointment if they believe COVID-19 may be involved.” The Department has been working closely with Governor Kemp’s office, the Department of Community Health, and health insurers across the state to compile the following telemedicine resources and COVID-19-related information to better assist Georgia consumers:

Commercial Carriers

<https://www.aetna.com/individuals-families/member-rights-resources/covid19.html>

<https://www.ambetterhealth.com/coronavirus.html>

<https://www.ambetterhealth.com/benefits-services/ambetter-telehealth.html>

<https://www.anthem.com/blog/member-news/how-to-protect/>

<https://www.anthem.com/ca/blog/member-news/sydney-app-anthem-ca/>

<https://www.cigna.com/individuals-families/health-wellness/topic-disaster-resource-center/coronavirus-public-resources>

<https://www.humana.com/coronavirus>

<https://healthy.kaiserpermanente.org/health-wellness/coronavirus-information>

<https://www.hioscar.com/covid19>

<https://www.uhc.com/health-and-wellness/health-topics/covid-19>

Medicaid Managed Care Organizations

<https://www.myamerigroup.com/ga/georgia-home.html>

<https://www.caresource.com/#anchor-covid>

<https://www.caresource.com/ga/members/contact-us/medicaid/>

<https://www.pshpgeorgia.com/newsroom/telehealth-services---covid-19-updates.html>

<https://www.wellcare.com/en/Georgia/COVID-19-Update>

The mission of the Office of the Insurance and Safety Fire Commissioner is to protect Georgia families by providing access to vital insurance products and safe buildings through fair regulation that creates economic opportunities for all Georgians.

Please let the chapter know if we can help you with any additional information.

