



Sample PDSA Plans for Diabetes Champions			
PDSA	START	END	NOTES
Increase documentation of medication adherence from 0 to 50% on patients with Diabetes Mellitus with hemoglobin A1C more than 9 who present to the General Medicine Clinic.	January 5, 2015	January 30, 2015	Next Steps: Repeat the PDSA cycle without intervention from the primary provider. Make the intervention automatic by other members of the team without been prompted by primary provider. Once this is possible will then include another team in the clinic. Instructed the clinic members (medical
Increase the percentage of diabetic patients with HgbA1cs >9 scheduled for a 2 week follow up care management visit from 0% to 25% in the next one month	January 5, 2015	January 30, 2015	It has run well and I surprisingly I have not had any problems implementing it largely because I was able to minimize the additional work other staff had to do. I only implemented it with my own patient panel and clinics so the number of patients eligible has been low. I was anticipating having at least 10 patients/week with A1cs greater than 9 but because I am seeing on average only 3-5 patients/week that fit this criteria. It is probably best as my project involves referring all a1c>9 patients to a care management RN visit but we are down to one nurse on my team so we wouldn't be able to support a higher volume than it is currently.
Adherence: look at the documentation of adherence and try to improve upon that by 10% within the Diabetic 9 Group. The Diabetic 9 group presently consists of 2 providers (including their residents) and their panel of diabetics whose hgna1c is 9 or above. We found that 13 -17% of the patients in the 9 group had no documentation, but we thought that the results may have been skewed in this select group of patients and particular physicians. As our ultimate goal is to decrease the number of patients in the Diabetic 9 group we switched focus to looking at diabetics who have hgna1cs above 7 in providers who are not presently participating in the diabetic 9 group. We are doing our PDSA now.	January , 2015		
Physician/owner engagement in practice transformation for diabetes	February? Dealing with unexpected staffing changes		
Increase the performance of foot exams	January 1, 2014	Continuing	
Teamwork: get the front office more involved in diabetes care and have them get the blood sugar logs for out patients prior to rooming them	December 15, 2014	January 14, 2015	
Improved Communication to address Diabetic 9s (later expanded to all diabetic patients)			