



ENGAGE.

EMPOWER.

IMPROVE.


Physician-Led Coaching for Quality Improvement

ACP | Advance  SM

ACP Advance Physician-Led Coaching*

provides peer-to-peer guidance from physician experts and implementation support to help organizations achieve success in Quality Improvement (QI) and High Value Care (HVC) initiatives. Working closely with your team, ACP Advance Physician-Led Coaching will help you engage physicians and clinical staff as you implement the initiatives that address your organization's unique challenges and help you achieve your goals.

***Participating physicians will be eligible for CME/MOC.**



"Working with ACP has been a great lightning rod of improvement for our organization. The coaching calls were timely and very helpful in getting our program off the ground as well as sustaining it."


*—Lucy Guerra, MD, MPH, FACP, FHM
Director & Associate Professor,
Associate Program Director-
Residency, Division of General
Internal Medicine, University of
South Florida*

A black and white portrait of Susan Y. Lee, MD, FACP, a woman with long dark hair, smiling. The portrait is partially obscured by a white diagonal shape that separates it from the text on the left.


–Susan Y. Lee, MD, FACP

*Associate Professor of
Clinical Medicine, Division of
General Medicine and Geriatrics
at SUNY Stony Brook*

*Medical Director of the PCMH at
Stony Brook Primary Care*

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**"ACP provided...
training, tools, and
coaching we needed to
improve the quality of
care we provide to our
patients. We have had the
opportunity to network
with others and share
ideas about improving
quality of care in the ever
changing landscape of
the practice of medicine."**

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ENGAGE.

ACP partners with your physician-led clinical teams to engage them in designing and advancing QI initiatives that are meaningful, improve efficiency, and reduce care costs in your organization.

ACP will pair you with Expert Physician Coaches who are practicing internists who have already walked the QI and HVC path. They understand firsthand the challenges you face—from competing priorities and data collection to EHR hassles and meeting payer-dependent, wide-ranging

quality measures. Expert Physician Coaches provide the tools, knowledge, and experience needed for your team to lead QI initiatives and achieve sustainable results.

Engaging the entire clinical team and administrative staff creates a unified, positive attitude toward quality performance across the organization that is central to your program's success. It helps shift the paradigm

from physician-dependent care to high-functioning, team-based care, where everyone is invested in quality. And our coaches will help you do that.

A unique benefit of ACP Advance is that you'll be part of a cohort of organizations that is also engaged in a QI initiative. This cohort model facilitates group learning, sharing best practices, and peer support.

EMPOWER.

ACP Advance puts your physician-led clinical teams in the driver's seat. Expert guidance and support from the coach ensures that your clinicians are equipped to tackle change and improve quality.

ACP Advance Physician Expert Coaches will ...

- Help identify what's working in your practices
- Identify and build on strengths
- Guide implementation of change in small, iterative steps
- Promote culture of positivity and clinician empowerment
- Build capacity in your organization

IMPROVE.

The ACP Advance Physician-Led Coaching service provides support tailored to your organization. Expert coaches work with you to conduct an in-depth practice assessment to identify gaps, understand why they exist, and define meaningful changes to achieve the greatest impact. Coaches then curate ACP resources designed to address specific gaps and goals.

Your Customized Program can incorporate a wide range of topics, including:

- Chronic Care Management (e.g., diabetes, chronic pain, adult immunization, etc.)
- Care Coordination
- Team-Based Care
- Patient Clinical Outcomes
- Patient and Family Partnership
- Quality Measure Performance

Program Tools and Resources

- Live, in-person QI training for 1 to 2 members of your clinical team in QI methodology based on ACP's curriculum
- Expert Physician Coaching in HVC, QI, and practice transformation implementation
 - Individual coaching calls to review initial and follow-up practice assessments, individual goals, and project status
 - Group calls with all members of the cohort to cover relevant topics and provide the opportunity to share best practices with colleagues
- ACP's library of online education resources and tools, available 24/7

Premium Services

(available for an additional charge)

- On-site visit with your physician coach
- Technical support for collection, tracking, and reporting data (ACP's Genesis Registry)

Since 2012, ACP's Center for Quality has fostered a community of empowered physicians, patients, caregivers, and other health care professionals resulting in significant improvements in patient outcomes. To date, ACP has trained over 400 clinicians to be quality leaders and engaged with over 6,000 clinicians across 22 states.

THE ACP ADVANCE PHYSICIAN-LED COACHING PATHWAY

Expert physician coaches work closely with your clinical team every step of the way.

1

"Current State" Assessment

Representatives from each practice will complete the ACP Practice Assessment to help identify QI goals and priorities. Along with the coach, the representatives establish what's working, what's not, what they want to change, and how to measure success.

2

Comprehensive QI Training

Up to two members of your organization will receive a full-day of in-person training on QI methodology along with other members in the cohort. ACP's online QI curriculum will be available to all members of your organization.

3

Tailored QI Program

With the team's input, the coach will help you develop a QI initiative that bridges aspirational goals with the practical steps needed to achieve them.

4

Coach Guided Implementation

From the in-person QI training to data submission, each team will receive individual coaching calls, group webinars for sharing best practices, and educational sessions to maintain engagement level and keep the program on track. 24/7 access to an online education platform is available for specialized learning and a member forum facilitates connection with peers from the cohort.

ENGA
EMV

ACP is a leader in high value care education and our Physician-Led Coaching program will help you achieve your quality goals.

For more information, contact Harkins Associates.

Email: kmarshall@harkinsassociates.com

acponline.org/acpadvance