ACP Leadership Academy Women in Medicine Series Webinar: Why Not Ask? Negotiating with Confidence

Presented by Tammy Lin, MD, MPH, FACP and Julia Wright, MD, FACP September 13, 2016

References and Resources

Books

Highly recommended reading - worth the time investment!

Getting to Yes: Negotiating Agreement Without Giving In

by Roger Fisher, William Ury and Bruce Parton (1981)

Everyday Negotiation: Navigating the Hidden Agendas in Bargaining

by Deborah Kolb & Judith Williams (2003)

Women Don't Ask

by Linda Babcock and Sara Laschever (2007)

Influence: The Psychology of Persuasion

by Robert B. Cialdini (2006)

The Confidence Code

by Katty Kay & Claire Shipman (2014)

Contract and Negotiation Resources for Physicians

Physician's Guide: Evaluating Employment Opportunities & Avoiding Contractual Pitfalls by Thomas C. Crawford (2011)

American College of Physicians (ACP):

https://www.acponline.org (ACP Leadership Academy, contract negotiation tips)

http://www.physicianleaders.org/shop/courses/portals/acp-courses/acp-physician-in-management-negotiation

American Academy of Family Physicians (AAFP):

http://www.aafp.org/practice-management/payment/contracts.html

Anastakis, DJ, Negotiation skills for physicians. Am J Surg. 2003 Jan;185(1):74-8.

Linney, BJ, *The successful physician negotiator*. Physician Exec. 1999 Sep-Oct;25(5):62-5.

Contract Negotiation Webinar from the ACP Indiana Chapter: https://vimeo.com/74340254

Physician Compensation and Data Benchmarking Resources

AMA: http://www.ama-assn.org/ama/pub/about-ama/our-people/member-groups-sections/organized-medical-staff-section/physician-employment.page?

MGMA: http://www.mgma.com/store/physician-compensation-surveys

Cejka Executive Search: http://www.cejkaexecutivesearch.com/leadership-insights/surveys/physician-executive-compensation-survey/

Merritt Hawkins: http://www.merritthawkins.com/compensation-surveys.aspx

Medscape: http://www.medscape.com/sites/public/physician-comp/2015

GuideStar (non-profit information): https://learn.guidestar.org/products/nonprofit-compensation-solutions/guidestar-nonprofit-compensation-report

Gender-Related Resources

Jena, A., et al., *Sex Differences in Physician Salary in US Public Medical Schools.* JAMA Intern Med. 2016;176(9):1294-1304.

Kray, L, et al., *Reversing the Gender Gap in Negotiations: An Exploration of Stereotype Regeneration*. Organizational Behavior and Human Decision Processes Vol. 87, No. 2, March, pp. 386–409, 2002 https://www.researchgate.net/publication/

Kugler, K., et al., **Gender Differences in the Propensity to Initiate Negotiations: A Meta-Analysis.**

http://www.psy.lmu.de/wirtschaftspsychologie/forschung/working_papers/wop2013_3.pdf

Blanch, D., *Medical student gender and issues of confidence*. Patient Educ Couns. 2008 Sep;72(3):374-81.

http://www.forbes.com/sites/dailymuse/2013/06/17/why-women-must-ask-the-right-way-negotiation-advice-from-stanfords-margaret-a-neale/#10163af91635

https://www.washingtonpost.com/posteverything/wp/2015/05/21/the-best-way-to-way-to-eliminate-the-gender-pay-gap-ban-salary-negotiations/

http://www.levo.com/articles/news/millennial-women-arent-negotiating

Confidence and Wellness References

Wible, P., *Why So Many Doctors Lack Self-confidence, and How to Get It Back.* (Medscape, August 26, 2015) http://www.medscape.com/viewarticle/849481

Houkes, I., et al., *Development of burnout over time and the causal order of the three dimensions of burnout among male and female GPs. A three-wave panel study.*BMC Public Health 2011

http://bmcpublichealth.biomedcentral.com/articles/10.1186/1471-2458-11-240

Theobald, J., et al. *The Association Between Confidence and Accuracy Among Users of a Mobile Web Platform for Medical Education*. Ann Intern Med. 2015;162(5):395-396.

Meyer, A., et al. *Physicians' Diagnostic Accuracy, Confidence, and Resource Requests A Vignette Study*. JAMA Intern Med. 2013;173(21):1952-1958

Tait Shanafelt, MD interview: A double-edged sword: What makes doctors great also drives burnout

http://www.ama-assn.org/ama/ama-wire/post/double-edged-sword-doctors-great-also-drives-burnout

Peckham, C., Physician Burnout: It Just Keeps Getting Worse

(Medscape: January 26, 2015)

http://www.medscape.com/viewarticle/838437

Sinsky, C., et al. *Allocation of Physician Time in Ambulatory Practice: A time and Motion Study in 4 Specialties*. Ann Intern Med. Published online 6 September 2016 doi:10.7326/M16-0961

Rapp, Sarah: Why Success Always Starts With Failure

http://99u.com/articles/7072/why-success-always-starts-with-failure

TED talk: Your Body Language Shapes Who You Are

https://www.ted.com/talks.amy_cuddy_your_body_language_shapes_who_you_are

TEDx talk: How to Know Your Life Purpose in 5 minutes

https://www.youtube.com/watch?v=vVsXO9brK7M

Deborah Tannen: *Language-specific rituals* https://www.youtube.com/watch?v=tUxnBZxsfoU

To share Why Not Ask? Negotiating with Confidence:

https://www.acponline.org/meetings-courses/courses-recordings/leadership-academy