

The following requirements are necessary to administer an NBME web-based examination.

SYSTEM REQUIREMENTS

Windows	Mac OS
<ul style="list-style-type: none"> • Windows 10, Windows 11 • 1GHz processor or higher • 17" or larger color monitor (Desktops) • 13" screen or larger (Laptops) • Minimum screen resolution of 1024x768 is required with a 32-bit color setting • Virtual machines and applications are not allowed • iPads/tablets are not allowed • ASUS Laptops with touchpad/touchscreen are not allowed 	<ul style="list-style-type: none"> • Mac OS version 10.14, v10.15, v11.0, v12.0 • 1GHz processor or higher • 17" or larger color monitor (Desktops) • 13" screen or larger (Laptops) • Minimum screen resolution of 1024x768 is required with a 32-bit color setting • Virtual machines and applications are not allowed • iPads/tablets are not allowed
<ul style="list-style-type: none"> • Edge¹ • Chrome¹ • Firefox¹ • Do not use beta versions. Other browsers are not supported. 	<ul style="list-style-type: none"> • Safari 12 or higher • Chrome¹ • Firefox¹ • Do not use beta versions. Other browsers are not supported.
<ul style="list-style-type: none"> • Browser Settings <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Pop-ups Enabled - TLS 1.2 or higher 	<ul style="list-style-type: none"> • Browser Settings <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Pop-ups Enabled - TLS 1.2 or higher
<ul style="list-style-type: none"> • Broadband Internet connection (DSL, Cable or T1) • Network bandwidth per workstation: <ul style="list-style-type: none"> - 256kbps or higher for onsite testing - 1mbps or higher for remote testing 	<ul style="list-style-type: none"> • Broadband Internet connection (DSL, Cable or T1) • Network bandwidth per workstation: <ul style="list-style-type: none"> - 256kbps or higher for onsite testing - 1mbps or higher for remote testing
<ul style="list-style-type: none"> • Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading test questions. • Turn off Windows updates or virus scanner updates to avoid interruptions during testing. • ¹Chrome, Edge, and Firefox support is limited to the current version plus one previous version due to forced automatic updates. • NBME does not support the use of other browsers and operating systems. Other browsers and operating systems have not been tested for their compatibility and some features may not work as expected. NBME is not responsible for any system issues that are related to the use of unsupported browsers or operating systems. 	
<p>Dedicated technical support staff with admin privileges is required prior to and on test day(s) to assist with any technical issues that may arise.</p>	