

ACP-ITE 2020 System Requirements

The following requirements are necessary to administer this web-based examination.

Windows	Mac OS
<ul style="list-style-type: none"> ▪ Windows 7, Windows 8, Windows 10 ▪ 1GHz processor or higher ▪ 17" or larger color monitor (Desktops) ▪ 13" screen or larger (Laptops) ▪ Minimum screen resolution of 1024x768 is required with a 32 bit color setting ▪ Virtual machines and applications are not allowed ▪ tablets are not allowed 	<ul style="list-style-type: none"> ▪ Mac OS v10.11, v10.12, v10.13 v10.14, v10.15 ▪ 1GHz processor or higher ▪ 17" or larger color monitor (Desktops) ▪ 13" screen or larger (Laptops) ▪ Minimum screen resolution of 1024x768 is required with a 32 bit color setting ▪ Virtual machines and applications are not allowed ▪ iPads are not allowed
<ul style="list-style-type: none"> ▪ Internet Explorer 11 ▪ Chrome¹ ▪ Firefox¹ ▪ Do not use beta versions. Other browsers are not supported. 	<ul style="list-style-type: none"> ▪ Safari 9 or higher ▪ Chrome¹ ▪ Firefox¹ ▪ Do not use beta versions. Other browsers are not supported.
<ul style="list-style-type: none"> ▪ Browser Settings <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Pop-ups enabled - TLS 1.2 or higher 	<ul style="list-style-type: none"> ▪ Browser Settings <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Pop-ups enabled - TLS 1.2 or higher
<ul style="list-style-type: none"> ▪ Broadband Internet connection (DSL, Cable or T1) ▪ Network bandwidth of 256Kbps or higher per workstation (including Internet access) 	<ul style="list-style-type: none"> ▪ Broadband Internet connection (DSL, Cable or T1) ▪ Network bandwidth of 256Kbps or higher per workstation (including Internet access)
<ul style="list-style-type: none"> ▪ Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading test questions. ▪ Turn off Windows updates or virus scanner updates to avoid interruptions during testing. 	
<p>A dedicated technical support staff person with admin privileges is required prior to and on test day(s) to assist with any technical issues that may arise</p>	

¹Chrome and Firefox support is limited to the current version plus one previous version due to forced automatic updates.