|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Questions** | **Agree** | **Neutral** | **Disagree** | **N/A** |
| The specialist (or staff) was easy to reach for your phone calls, questions, or concerns. |  |  |  |  |
| You did not have difficulty scheduling your appointment with the specialist. |   |   |   |   |
| You did not have to wait a long time on the phone to schedule your appointment with the specialist. |   |   |   |   |
| You were able to schedule an appointment with the specialist within 2-4 weeks of the referral request being made |   |   |   |   |
| The staff at the specialist office were helpful, respectful, and caring when you checked-in and were roomed. |   |   |   |   |
| Your primary care explained why you should see a specialist. |   |   |   |   |
| You did not have to wait in the waiting room and/or exam room for more than 30 minutes to be seen by the specialist. |   |   |   |   |
| Your specialist was aware of the details of why you had been referred. |   |   |   |   |
| The specialist explained the purpose of the visit and the next steps in a way that you were able to understand. |   |   |   |   |
| Your specialist discussed with you next steps in your care. |   |   |   |   |
| Your primary care provider will be made aware of the results of this specialist visit. |   |   |   |   |

**Patient Experience Survey for Specialist Referral**