**High Value Care Coordination Pre-Consultation Review Checklist**

* Identify if referral is to appropriate specialty
	+ If referred condition is better managed by a different specialty:
		- What process do you use to redirect the referral?

PCP or referring practice usually will redirect referral unless special agreement for specialty practice to redirect to the more appropriate specialist

* + - Who notifies the patient?
* Identify if referral condition requires an appointment (further assessment or management is indicated)
	+ If further evaluation or management is not indicated:
		- Explain why not indicated (e.g. “according to guidelines” or ….)
		- Answer simple question that does not require formal consultation (e.g. “this does not require any treatment”)
		- Who notifies & explains to patient?

*Need to know that referring practice has process for handling deferred referral requests*

* Are the referral request elements complete?
	+ Is the clinical question clear
	+ Is there adequate & pertinent supporting data (pertinent date set)
	+ Is the Core Medical Data set included
* What is the urgency (risk stratification) of the referral needs?
	+ Is the patient scheduled according to those needs
* What special needs require consideration in the referral process? For example:
	+ Impaired hearing, vision, ambulation, cognition
	+ Care giver status, case management
	+ Work schedule
	+ Travel distance