

PQRI Survey: Intelligent Healthcare

The American College of Physicians, a medical association representing over 126,000 doctors of internal medicine and medical students is asking all CMS certified PQRI Registries to complete this survey for our members. The responses to this survey will be made accessible to the College's members in order to assist our members in choosing a registry.

For more information on ACP please visit our website at www.acponline.org

PQRI Reporting:

1. *Official (commercial) name of the registry*

Intelligent Healthcare

2. *Contact Information*

Name: Paul Katz

Company: Intelligent Healthcare

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Santa Monica, CA 90404

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3. *Provide an overview of the product (please limit to 150 words or less).*

Intelligent Healthcare (IHC) maintains client healthcare data in registries for close to 2 million patients. We provide a software as service outsourced model. On our client's behalf we collect, aggregate and integrate data. We use the data to populate and maintain disease and preventive care registries. We service multiple clients and collect data from multiple sources. Our clients include healthcare organizations of all sizes and types, from small independent practice associations (IPAs) to large HMOs.

4. *Describe the focus, e.g., patient or disease - e.g. supported diseases, if disease-focused.*

Both

5. *One or more of the following conditions covered by the registry:*

- Any (customizable)*
- Asthma*
- Cancer screening or follow up*
- Cardiovascular Disease*
- Depression*
- Diabetes*
- Immunizations*
- Preventative Services*
- Other*

6. *List the key functionality traits of the product (please limit to the top 10 traits or less).*

Physicians have access to their population registries online through the web based Point of Care[®] tool. - Information can be input by physicians through the web based Point of Care[®] Tool and

incorporated into updates of the registries. - The tools require no hardware or software support by our clients and users

7. *Is your product/registry identified by CMS as “qualified” to submit quality data to CMS on behalf of eligible professionals for 2008 PQRI reporting?*

Yes

Privacy:

8. *Describe the overall security level of the system, e.g., access control strategy, network security measures.*

IHC provides role-based security for users. -IHC is in compliance with 45 CFR Section 164.314(a).

9. *Describe the controls available to secure protected health information (PHI).*

IHC is in compliance with 45 CFR Section 164.314 (a), and has implemented administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the electronic protected health information we receive, create, maintain, or transmit on behalf of our clients.

10. *Identify any affiliated or owned entities who might have access to patient data (identifiable or de-identified)*

None

11. *Describe your business model for operating the registry and any current or intended plans for sharing or selling any registry data (identifiable, aggregated, or de-identified)*

IHC is an ASP “software as service” provider. The physician clients own the data and IHC has no rights to the data unless contracted to perform otherwise.

Data and Reporting

12. *Please check off which of the following hosting models is supported by your product.*

- Web-Based

13. *Please check off which of the following is supported by your product.*

- Remote Network

14. *Data Export/Import: List the standards used in data exchange, e.g., HL7 interfaces.*

We can accommodate multiple data sources, though HL 7 and ANSIX12 are preferred.

15. *List the software programs from which you can import data into your product and/or export data from your product, e.g., MS Excel, MS Access, other.*

MS Excel Adobe PDF XML HTML CSV TIFF

16. *List the Point-of-Care tools implemented by your system, e.g., clinical alerts, documentation templates.*

Edit Screens Patient Activity screens Observation screens Generate letter Patient lists

17. *List the patient outreach capabilities implemented by your system, e.g. generated letters, surveys, patient education materials, messaging capabilities.*

Letter generator Patient lists identify members who need services and their demographics.

18. *List the reporting capabilities of the system, including support for any standards.*

Web based delivery of population disease and preventive care registries, with interactive screens. Registries and reports are provided through a secured channel. -Live reports generated using Microsoft reporting services.

PQRI Overview

19. *Describe the relative strengths of the product (please limit to 150 words or less).*

IHC is open to all data sources. There is no hardware or software support to administer the application. Users access the registries and reports through the web. The application is provided as a “software as a service” that IHC administers. Users only need Internet Explorer or other current we browser application.

20. *Describe the relative weaknesses of the product (please limit to 150 words or less).*

None

21. *Cost*

Priced

22. *Provide a detailed description of the costing model, including any special pricing for PQRI data submission.*

It is difficult to price PQRI reports alone. Currently, we are offering PQRI data submission as part of a package included in the services provided by IHC to our client physicians and medical groups.