

Day 1, May 13		
Time	Topic	Speaker
8:00 – 8:15am	Welcome	Michael S. Barr, MD, MBA, FACP
8:15 – 9:00am	Getting in the Flow: Manufacturing Techniques Applied to Medical Practice	Frederick E. Turton, MD, MBA, FACP
9:00 – 9:45am	Financial Issues: Challenges Facing Small Practices	Michael J. Kasher, MPA, CMPE
9:45 – 10:00am	Break	
10:00 – 10:30am	The Patient-Centered Medical Home: Key Characteristics	Michael S. Barr, MD, MBA, FACP
10:30 – 11:15am	Group Visits and Type 2 Diabetes: Is There Safety in Numbers?	Dawn E. Clancy, MD, MSCR, FACP
11:15 – 12:00pm	Enhancing Patient Care Through Improved Access & Communication	Richard J. Baron, MD, FACP
12:00 – 1:00pm	Lunch	
1:00 – 1:45pm	The Role of Measurement in Practice-Based Quality Improvement	Vincenza Snow, MD, FACP
1:45 – 2:30pm	Adventures with the Telephone: The Bad, The Ugly, and The Good...Eventually	Georgia L. Newman, MD, FACP
2:30 – 2:45pm	Break	
2:45 – 3:30pm	How Can We Help Marilyn? A Case Study in Self-Management Support	Paula M. Woodward, MPH, RN, CCM
3:30 – 4:15pm	Panel Discussion	
4:15 – 4:30pm	Wrap Up	
Day 2, May 14		
8:00 – 8:15am	Welcome & Recap Day 1	Michael S. Barr, MD, MBA, FACP
8:15 – 9:00am	Good Things Come in Small Packages: Ideal Medical Practices	L. Gordon Moore, MD
9:00 – 9:45am	Using Data for Quality: Patient Registries & EMRs	Rodney Hornbake, MD, FACP
9:45 – 10:00am	Break	
10:00 – 11:00	Adding Value to the EHR: Integrating Decision Support, ePrescribing, and Patient E-mail	Peter Basch, MD, FACP
11:00 – 12:00pm	Technology in Action: Transforming Health Care to Serve Patients Better	Ted Eytan, MD, MPH
12:00 – 1:00pm	Lunch	
1:00 – 2:00 pm	EHR Implementation: Keys to Success for Small Practices	Maria E. Rudolph, MPH
2:00 -3:30pm	Panel Discussion	
3:30 – 4:00pm	Wrap Up and Evaluations	